„MPP JEDINSTVO" a.d
IBR laboratory

MANAGEMENT SYSTEM POLICY
IBR LABORATORIES

The management system policy of the Laboratory is an integral part of the management system policy and the overall business policy of **MPP "JEDINSTVO" a.d.**, *and is based on the application of legal and technical regulations, standards and good work practices with the aim of providing the highest quality services.*

- *Permanent commitment and successful realization of the stated goals is achieved by applying the following principles:*
- *The management of the laboratory meets the requirements of SRPS ISO / IEC 17025, consistently applies and maintains the established management system and constantly improves its effectiveness;*
- *The management of the Laboratory undertakes that, during its work, it will achieve good professional practice and high quality and reliability of its tests in providing services to customers;*
- *Our services meet the European quality class, and the Laboratory provides standard laboratory services, which will fully meet the expectations of users;*
- *Our management system will establish a balance between the expectations of our customers and the interests of our Company, with the realization of mutual benefits;*
- *By dealing with risks and opportunities, we create the basis for increasing the efficiency of the management system, achieving improved results and preventing negative effects.*
- *Through training and supervision, it is ensured that the entire staff of the Laboratory, which deals with testing, are fully acquainted with the quality documentation and that they consistently implement the policy and apply the procedures and instructions in performing their tasks and duties;*
- *The staff of the Laboratory undertakes to keep business secrets, confidential information and property rights of users and to avoid involvement in any activities that would affect the competence, impartiality, fairness and good business practice.*

Sevojno, Sept. 23rd, 2019
Head of the Laboratory
Vladislav Grbic

Director
Mica Micic